



A Heartfelt Welcome Back! At Braden Dental Center We are Here for You and Your Family in these Challenging Times!

We have always put our patients and team's health and safety first and will continue to do so! During the shelter in place our team has been busy reinforcing what we have always done to keep our patients safe and secure as well as implement additional steps so that we could reopen with confidence! Our vision is to keep our patients informed and supported every step of the way. We want you to know:

- That we are paying close attention to the evolving guidelines recommended for Dentistry and will continue to make our practice safe for all those we are honored to serve.
- Our team has worked diligently to make sure that all social distancing requirements are in place, so that every patient can come back to care with confidence.
- Your dental health is important and impacts your overall health and we are committed to supporting each and every one of you as we return to full services beyond emergency care.
- Our hygienists have streamlined their protocols, so that patients can return to their continuing care intervals, which are key in maintaining health and well-being.
- We will continue to post updates, as well as tips to keep you healthy during these unprecedented times on our facebook page at [bradendentalcenter](#) or website at [bradendental.com](#).

We invite you to join the conversation! We just want to say thank you for your patience and understanding in these unprecedented times. We look forward to seeing you soon! Our greatest reward comes from serving our dental family!

Patient Protection and Social Distancing Process

❖ Pre-Appointment

- Prior to their scheduled appointment the patient screening form will be completed by phone with every patient.
 - Any positive responses will require deeper discussion with the dentist prior to proceeding with elective procedures.

- Inform the patient these questions will be repeated and their temperature taken when they arrive at the office to ensure nothing has changed.
- New process for patient entry to the practice will be explained.
- Remind patients to limit extra companions on their visit to the practice to only essential people in order to minimize individuals in the reception area.

❖ **Day of Appointment**

- There may be special instructions for your entrance into the office and we will contact you if necessary.
- Hand sanitizer will be used by each patient upon entry to the office.
- Check patient's temperature (<100.4 F) with touchless thermometer. If temperature is elevated we will ask you to reappoint.

Facility Changes

- ❖ Hand sanitation station set up for when the patient enters the office. Patient's will be required to use the sanitizer.
- ❖ Waiting room chairs reduced and placed 6 feet apart.
- ❖ All toys, magazines, or other communal objects will be removed from the office.
- ❖ Every hour wipe all touchable surface areas with an approved cleaner. This includes tables, chair arms, doorknobs, light switches, hangers, and anything else people come into contact with.
- ❖ Limiting patient interaction while entering and exiting office.
- ❖ Every team member will self-screen by taking temperature at the beginning of every day and we will send home anyone with an elevated temp. (100.4F or above)
- ❖ Team member will practice appropriate use of the personal protective equipment (PPE) prior to caring for patient to prevent contamination.